



Medication Safety Intensive Workshop

Day 1 Agenda

TIME (US Eastern Time)	TOPIC	FACULTY
7:30 am – 7:45 am	Log on to Zoom by 7:45 am	
7:45 am – 8:15 am	Welcome and Housekeeping Introduction of participants Have your video enabled!	Matthew Grissinger RPh, FISMP, FASCP Director, Error Reporting Programs, ISMP Susan Paparella, MSN, RN Vice President, ISMP
8:15 am – 10:00 am	System Elements of Medication Use	Matthew Grissinger RPh, FISMP, FASCP
10:00 am – 10:15 am	BREAK	
10:15 am – 11:45 am	System Design and Risk-Reduction Strategies for High-Alert Medications	Susan Paparella, MSN, RN
11:45 am – 12:45 pm	Breakout Session I Case Study: Application of Medication Error System Analysis and Strategy Selection	Matthew Grissinger RPh, FISMP, FASCP Susan Paparella, MSN, RN
12:45 pm – 1:15 pm	LUNCH/Networking	
1:15 pm – 2:15 pm	Breakout Session I – Continued	Matthew Grissinger RPh, FISMP, FASCP Susan Paparella, MSN, RN
2:15 pm – 2:30 pm	BREAK	
2:30 pm – 4:00 pm	Risk Identification and Data Collection Methods	Matthew Grissinger RPh, FISMP, FASCP
4:00 pm – 4:15 pm	Wrap Up Questions/Answers Program Evaluation	Matthew Grissinger RPh, FISMP, FASCP Susan Paparella, MSN, RN

Day 2 Agenda

TIME (US Eastern Time)	TOPIC	FACULTY
7:30 am – 8:00 am	Log on to Zoom by 8:00 a.m. Optional Q and A session	Matthew Grissinger RPh, FISMP, FASCP Susan Paparella, MSN, RN
8:00 am – 9:30 am	Shaping Behaviors in a Just Culture	Susan Paparella, MSN, RN
9:30 am – 10:30 am	Breakout Session II Case Study: Identification and Management of Behaviors in a Just Culture	Matthew Grissinger RPh, FISMP, FASCP Susan Paparella, MSN, RN
10:30 am – 10:45 am	BREAK	
10:45 am – 12:30 pm	Measuring Medication Safety: Using the Right Data for the Best Results	Matthew Grissinger RPh, FISMP, FASCP
12:30 pm – 1:15 pm	LUNCH/Networking	
1:15 pm – 2:00 pm	Roles and Responsibilities of the Medication Safety Officer Challenges and Issues in Medication Safety Oversight Part I	Stacy Carson PharmD, BCPS, FISMP Medication Safety Officer Advent Health Orlando, FL
2:00 pm – 2:45 pm	Roles and Responsibilities of the Medication Safety Officer Challenges and Issues in Medication Safety Oversight Part II	Liz Hess, PharmD, MS, FISMP Pharmacy Program Coordinator, Medication Use Safety & Quality UK HealthCare Lexington, KY
2:45 pm – 3:15 pm	MSO Q and A	Liz Hess Stacy Carson
3:15 pm – 3:30 pm	Wrap Up Questions/Answers Program Evaluation	All

Nursing CE certificates will be issued via e-mail to the address you provided when registering for the program.

Pharmacy CE credit will be available on your personal NABP profile. You can print it out from there if you wish. International pharmacist participants will receive a CE certificate. *All participants, please allow six weeks to receive your certificate/credit.*