MEDICATION RECONCILIATION:
An Organizational Approach to Improving Patient Safety Outcomes

One-day conference packed with practical advice!

June 13, 2006, Oakbrook Terrace, IL
September 26, 2006, Alexandria, VA
October 27, 2006, Dallas, TX
The miscommunication of crucial medical information during the transition of care isn’t just an inconvenience—it is now recognized as a leading cause of injury in hospitalized patients. An effective, powerful medication reconciliation program—one that ensures the transmission of vital information clearly and accurately—is important to the safety of your patients and the quality of care.

Joint Commission Resources (JCR) and the Institute for Safe Medication Practices (ISMP), leaders in addressing medication safety issues, present *Medication Reconciliation: An Organizational Approach to Improving Patient Safety Outcomes*. This essential one-day program introduces you to an array of real-world strategies needed to implement a successful new medication reconciliation program or to get an existing one on track. The conference features a presentation by Dr. Richard Croteau, the author of the National Patient Safety Goals, and is packed with a host of expert speakers, Q&A panels, peer discussion groups, and invaluable take-away materials.

**Strategies for Effective Implementation**

Whether you need to improve your current medication reconciliation program or you are just getting started, this conference will help you:

- Understand the Joint Commission’s National Patient Safety Goals and Medication Management standards as they relate to your medication reconciliation processes
- Discover powerful, easy-to-implement strategies for building and refining reconciliation processes, presented by industry-leading faculty
- Get practical medication reconciliation tips that you can adapt in your own organization from peers at Miami Valley Hospital and the UMass Memorial Medical Center, practitioners who understand the challenges you face
- Learn methods to evaluate and monitor the effectiveness of comprehensive medication reconciliation strategies
- Gain information on the supportive role of technology in medication management now and in the future

**Space is limited so register today!** Don’t miss your chance to spend one information-packed day with the experts on medication management: Joint Commission Resources and the Institute for Safe Medication Practices. To register, call 877-223-6866. You may also register via fax, mail or online. Refer to the registration form on the back of this brochure for full details.

**Conference Fees**

$425 per registrant
Team discount: $375 per team member for teams of 3 or more individuals from the same organization.
AGENDA

7:30-8:00 am  Registration and Continental Breakfast

8:00-8:15 am  Welcome

8:15-9:45 am  Medication Reconciliation in Context
Learn what contributes to medication reconciliation errors by exploring sentinel events and medication error data. Gain a broader understanding of Joint Commission recommendations for incorporating the National Patient Safety Goals on Medication Reconciliation. Experts will examine general solutions that can make any medication reconciliation plan more effective.
Key topics include:
- Joint Commission Sentinel Event Data
- USP-ISMP reporting program/Pennsylvania Patient Safety Reporting System data on reconciliation error

9:45 am-12:00 pm  Case Studies
These case studies will outline the processes Miami Valley Hospital and the UMass Memorial Medical Center followed to establish their medication reconciliation programs. Discover how both organizations implemented their programs based on their backgrounds, missions, and goals. Learn about the challenges they faced and their approaches for supporting their programs, as well as the methods they use to review and evaluate program results.

9:45-10:45 am  Case Study #1: Miami Valley Hospital, Dayton, OH

10:45 am-12:00 pm  Case Study #2: UMass Memorial Medical Center Worcester, MA

1:00-2:00 pm  The Role of Technology in Medication Reconciliation
Explore the concept of medication reconciliation from an information systems perspective. Examine examples of how some health care organizations and vendors are using technology to enhance their reconciliation process. Review the technology-based solutions that many organizations are implementing to enhance effective communications and medication tracking.

2:00-2:45 pm  Medication Reconciliation and Organizational Leadership
Leaders in nursing, pharmacy and medicine detail the effect of medication errors upon an organization’s leadership and describe the culture shift that must come from the top in order to implement a medication reconciliation program that works across all units.

3:00-4:00 pm  Discussion Groups
Apply what you have learned and get started on building or refining your own medication reconciliation strategy, all with the help of our faculty. Break into discussion groups to create methodologies for addressing specific medication reconciliation problems.

4:00-4:30 pm  Question and Answer Session

4:30 pm  Adjourn
Continental breakfast, breaks, and lunch are included.

Conference Location/Hotel

June 13, 2006, Oakbrook Terrace, IL
Joint Commission Conference Center
One Renaissance Boulevard
Oakbrook Terrace, IL 60181
Phone: 630-792-5000

Hotel
Staybridge Suites by Holiday Inn
200 Royce Boulevard
Oakbrook Terrace, IL 60181
Phone: 630-953-9393
Room rate: Request Joint Commission rate of $99

September 26, 2006, Alexandria, VA
Hilton Alexandria Mark Center
5000 Seminary Road
Alexandria, VA 22311
Phone: 703-845-1010
Room rate: $199 single/$219 double
Cut-off date: August 25, 2006

October 27, 2006, Dallas, TX
Adam’s Mark Hotel – Dallas
400 North Olive Street
Dallas, TX 75201
Phone: 800-444-2326
Room rate: $119 single/$129 double
Cut-off date: September 26, 2006

Continuing Education Units
Joint Commission Resources is accredited by the Accreditation Council for Continuing Medical Education to provide continuing medical education for physicians. Joint Commission Resources takes responsibility for the content, quality, and scientific integrity of this CME activity. Joint Commission Resources designates this educational activity for a maximum of 7.0 category 1 credits toward the AMA Physician’s Recognition Award. Each physician should claim only those credits that he/she actually spent in the activity.
Joint Commission Resources is also accredited as a provider of continuing nursing education by the American Nurses Credentialing Center’s Commission on Accreditation. Joint Commission Resources designates this continuing nursing education activity for 8.4 contact hours.
Joint Commission Resources is also accredited by the American Health System Pharmacists. The Illinois Council of Health-System Pharmacists is approved by the Accreditation Council for Pharmacy Education as a provider of continuing pharmaceutical education. Pharmacists may earn up to 7.0 hours of 7 CEUs of continuing education credit in states that recognize pharmaceutical providers. At the time of printing, approval for continuing education credit has been applied for. The universal program code for this program will be available on the CE certificate.

This program is co-sponsored by the Illinois Council of Health-System Pharmacists. The Illinois Council of Health-System Pharmacists is approved by the Accreditation Council for Pharmacy Education as a provider of continuing pharmaceutical education. Pharmacists may earn up to 7.0 hours of 7 CEUs of continuing education credit in states that recognize pharmaceutical providers. At the time of printing, approval for continuing education credit has been applied for. The universal program code for this program will be available on the CE certificate.

Provider approved by the California Board of Registered Nursing, provider number CEP 6381 for 8.4 contact hours.

Summary of applicable hours: ACCME: 7.0; ACPE: 7.0; ACHE: 7.0; ANCC: 8.4; California Board of Registered Nursing: 8.4.

Full attendance at every session is a prerequisite for receiving full continuing education credits. If a participant needs to leave early, his or her continuing education credits will be reduced.
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Is your organization accredited by the Joint Commission?

☑️ Yes  ☐ No

Registration fee for each 1-day conference

| ☑️ $425 Per person |
| ☑️ $375 Team discount (for 3 or more individuals from the same organization) |

Substitutions, Transfers, and Cancellation Policy

Registration is nontransferable between JCR education programs due to variability in program sponsors; it is permissible to send an alternate attendee. Your registration fee, less a $50 service charge, is refundable, if written notice of cancellation is faxed 5 business days to 630-792-5423 prior to the start of the program. Discounts may not be combined.

Joint Commission Resources reserves the right to cancel or reschedule a program due to an insufficient number of registrations or other unforeseen circumstances. If a program must be cancelled, the registration fee will be refunded in full to each registrant. Neither Joint Commission Resources nor the Joint Commission on Accreditation of Healthcare Organizations is responsible for a registrant’s travel expenses in the event a program is cancelled. Participants are encouraged to purchase refundable tickets in case a program is cancelled or rescheduled. Participants should also be aware that most airline tickets, including nonrefundable or discounted tickets, can be reissued within one year from the date the original ticket was issued.

Americans with Disabilities Act

If you require any of the auxiliary aids or services identified in the Americans with Disabilities Act in order to attend this Joint Commission Resources program, please call 630-792-5423 or write to the Department of Education, Joint Commission Resources, One Renaissance Boulevard, Oakbrook Terrace, IL 60181.

Space is limited. sign up today!

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JCR is an expert resource for health care organizations, providing consulting services, educational services and publications to assist in improving quality and safety and to help in meeting the accreditation standards of the Joint Commission. JCR provides consulting services independently from the Joint Commission and in a fully confidential manner.

Please visit our web site at www.jcrinc.com